

My Aesop Story: Auburn School District



by Jeffrey Shropshire, Substitute Coordinator

BACKGROUND

The Auburn School District has approximately 14,000 students, 1,800 employees, and 22 schools. We have used Aesop for one full school year, as of August 2009. Currently the district uses Aesop for the approximately 900 certified employees and 300 certified substitutes.

Auburn School District was automated before Aesop, but the previous system was only phone-based, required stand-alone computer hardware and software. There was no ability to create reports or extract data from the system into other formats, such as Excel or HTML, nor could mass changes be easily accomplished once the initial data was loaded into the system.

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Jeffrey W. Shropshire
Sub Coordinator
Auburn School District

Where does one start when there are so many benefits to this amazing system? I realize one system cannot be everything to everyone, but at this moment I cannot think of an instance in the past year when the Aesop team has not responded to and met the needs of our district as they relate to Aesop—from set-up, to going live, to getting data loaded into the system. And the big one! The Aesop customer service team didn't laugh too hard (or at least where we the customer could hear!) when I told them we had 132 absence reasons in Aesop and the phone menu numbers only went to 99. By the way, we are down to approximately 50 absence reasons now, and this is due in part to the features of Aesop.

BENEFITS

- A reduction in our unfilled rate from almost 7% to under 3%
- Better tracking of individual absence reasons
- Absence reasons capping feature
- A streamlined absence approval process
- Elimination of use of certified substitute timesheets
- Employee accountability due to the absence history records
- Substitute accountability due to the absence history and call history records
- Seamless uploading of substitute data to our payroll system, which reduced the processing time of substitute payroll from 3 days to a 1/2-day
- Improvement in the accuracy and timeliness of substitute pay
- The absence reconciliation feature reduces individual office managers' time in verifying daily absences
- Report writer feature is amazing, providing the ability to retrieve almost unlimited data in a variety of formats, features, and information
- Live Chat feature!

I could go on and on, but I will do my best to sum it all up. The best thing about Aesop is the customer service team! Each team member is truly committed to ensuring the customer has every tool they need to utilize the Aesop system to its fullest potential.

Talk to Jeff or anyone from over 2,000 other Aesop districts! To learn more about how Aesop can work in your district, visit www.AesopOnline.com or contact us at 1.866.574.9169.